



## ORDINARY MEETING OF COUNCIL TO BE HELD TUESDAY 22 APRIL 2014

CL06

2013/14 COMMUNITY SATISFACTION SURVEY

ATTACHMENTS

# Griffith City Council

## 2013/2014 Community Survey

### Results March 2014

# Griffith City Council

## 2013/14 Community Survey

### Results



#### 1. How often do you contact Council and by what means?

	Daily	Frequently	Sometimes	Rarely	Not at all	Response Total
Front counter	2.79% (5)	5.03% (9)	34.64% (62)	45.81% (82)	11.73% (21)	179
Telephone	1.12% (2)	11.17% (20)	46.93% (84)	32.4% (58)	8.38% (15)	179
Email	3.35% (6)	2.79% (5)	32.96% (59)	30.73% (55)	30.17% (54)	179
Letter	1.12% (2)	1.68% (3)	14.53% (26)	30.73% (55)	51.96% (93)	179
Council Officer(s)	4.47% (8)	6.15% (11)	29.05% (52)	26.26% (47)	34.08% (61)	179
Councillor(s)	3.91% (7)	2.79% (5)	20.11% (36)	29.05% (52)	44.13% (79)	179
	Total Respondents					179
	(skipped this question)					8

#### 2. When contacting Council, do you feel your enquiries are dealt with in a timely manner?

	Response Total	Response Percent
Yes	107	71%
No	44	29%
	Total Respondents	151
	(skipped this question)	36

#### 3. How satisfied are you with Council's customer service?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Front counter	15.08% (27)	40.78% (73)	34.08% (61)	6.7% (12)	3.35% (6)	179
Telephone	14.53% (26)	43.02% (77)	33.52% (60)	5.59% (10)	3.35% (6)	179
Email	9.5% (17)	34.64% (62)	36.87% (66)	12.29% (22)	6.7% (12)	179
Letter	7.26% (13)	30.73% (55)	41.9% (75)	8.94% (16)	11.17% (20)	179
Council Officer(s)	11.17% (20)	29.05% (52)	39.66% (71)	11.73% (21)	8.38% (15)	179
Councillor(s)	6.15% (11)	24.02% (43)	46.37% (83)	15.08% (27)	8.38% (15)	179
	Total Respondents					179
	(skipped this question)					8

#### 4. How satisfied are you with the performance of the following?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Council (as a whole)	3.35% (6)	30.73% (55)	37.43% (67)	18.44% (33)	10.06% (18)	179
Council staff	9.5% (17)	38.55% (69)	32.96% (59)	13.97% (25)	5.03% (9)	179
Councillors	2.23% (4)	27.93% (50)	39.11% (70)	23.46% (42)	7.26% (13)	179
	Total Respondents					179
	(skipped this question)					8

5. Do you feel you have sufficient opportunities to engage with Councillors?

		Response Total	Response Percent
Very sufficient		13	7%
Sufficient		38	21%
Somewhat sufficient		64	36%
Insufficient		45	25%
Very insufficient		19	11%
Total Respondents		179	
(skipped this question)			8

6. How satisfied are you with the following Council facilities and services?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Not Applicable	Response Total
Griffith Regional Theatre	30.73% (55)	37.99% (68)	17.88% (32)	2.79% (5)	3.35% (6)	7.26% (13)	179
Griffith Regional Aquatic Leisure Centre	15.08% (27)	26.82% (48)	18.44% (33)	11.17% (20)	12.29% (22)	16.2% (29)	179
Griffith Regional Art Gallery	13.41% (24)	43.58% (78)	21.23% (38)	3.91% (7)	1.68% (3)	16.2% (29)	179
Griffith City Library	41.34% (74)	35.75% (64)	10.61% (19)	1.68% (3)	0% (0)	10.61% (19)	179
Pioneer Park Museum	22.35% (40)	39.11% (70)	20.67% (37)	3.35% (6)	1.68% (3)	12.85% (23)	179
Westend Stadium	13.41% (24)	30.17% (54)	18.99% (34)	3.35% (6)	2.79% (5)	31.28% (56)	179
Griffith City Pound	3.91% (7)	15.64% (28)	11.17% (20)	7.26% (13)	26.82% (48)	35.2% (63)	179
Griffith Visitor Information Centre	26.26% (47)	43.02% (77)	13.97% (25)	5.59% (10)	0% (0)	11.17% (20)	179
Griffith Cemetery	11.17% (20)	44.69% (80)	20.67% (37)	4.47% (8)	1.12% (2)	17.88% (32)	179
Yenda Cemetery	4.47% (8)	19.55% (35)	12.29% (22)	2.79% (5)	1.68% (3)	59.22% (106)	179
Tharbogang Landfill	10.06% (18)	29.05% (52)	28.49% (51)	4.47% (8)	7.82% (14)	20.11% (36)	179
Total Respondents							179
(skipped this question)							8

7. How often do you utilise these Council facilities?

	Daily	Frequently	Sometimes	Rarely	Not at all	Response Total
Griffith Regional Theatre	2.79% (5)	18.44% (33)	57.54% (103)	15.64% (28)	5.59% (10)	179
Griffith Regional Aquatic Leisure Centre	6.7% (12)	22.35% (40)	35.2% (63)	13.97% (25)	21.79% (39)	179
Griffith Regional Art Gallery	1.12% (2)	11.73% (21)	35.75% (64)	29.61% (53)	21.79% (39)	179
Griffith City Library	2.23% (4)	39.66% (71)	31.84% (57)	15.64% (28)	10.61% (19)	179
Pioneer Park Museum	2.23% (4)	8.38% (15)	39.11% (70)	36.31% (65)	13.97% (25)	179
Westend Stadium	1.12% (2)	12.29% (22)	19.55% (35)	26.82% (48)	40.22% (72)	179
Griffith City Pound	0.56% (1)	8.38% (15)	15.08% (27)	24.02% (43)	51.96% (93)	179
Griffith Visitor Information Centre	2.23% (4)	10.61% (19)	44.13% (79)	27.37% (49)	15.64% (28)	179
Tharbogang Landfill	0.56% (1)	15.08% (27)	31.84% (57)	30.17% (54)	22.35% (40)	179
Total Respondents						179
(skipped this question)						8

8. How satisfied are you with the following:

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Not applicable	Response Total
Cycleways	6.15% (11)	30.73% (55)	22.91% (41)	17.32% (31)	7.26% (13)	15.64% (28)	179
Footpaths	6.7% (12)	24.02% (43)	35.75% (64)	23.46% (42)	9.5% (17)	0.56% (1)	179
Pedestrian access around shopping centres and communitiy facilities	8.94% (16)	34.08% (61)	34.64% (62)	12.85% (23)	8.94% (16)	0.56% (1)	179
Lighting of public areas	2.79% (5)	32.4% (58)	40.22% (72)	13.97% (25)	8.38% (15)	2.23% (4)	179
Outdoor fitness equipment	16.2% (29)	34.08% (61)	18.99% (34)	14.53% (26)	1.12% (2)	15.08% (27)	179
City Park Food Forest	10.06% (18)	20.67% (37)	21.79% (39)	7.26% (13)	5.59% (10)	34.64% (62)	179
Total Respondents							179
(skipped this question)							8

9. How would you rate access to buildings in Griffith for people with a disability?

		Response Total	Response Percent
Very satisfactory		12	7%
Satisfactory		73	41%
Somewhat satisfactory		67	37%
Unsatisfactory		21	12%
Very unsatisfactory		6	3%
Total Respondents		179	
(skipped this question)		8	

10. How satisfied are you with the following:

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Weed Control	3.35% (6)	32.96% (59)	27.37% (49)	21.79% (39)	14.53% (26)	179
Garbage Bin Collection	25.14% (45)	51.96% (93)	15.64% (28)	4.47% (8)	2.79% (5)	179
Kerbside Recycling	17.88% (32)	49.16% (88)	16.76% (30)	7.82% (14)	8.38% (15)	179
Stormwater Drainage	3.91% (7)	38.55% (69)	26.82% (48)	17.88% (32)	12.85% (23)	179
Total Respondents						179
(skipped this question)						8

11. Are you in favour of introducing a green waste collection bin for households?

		Response Total	Response Percent
Yes		148	83%
No		31	17%
Total Respondents		179	
(skipped this question)		8	

12. How would you rate the quality of Griffith's domestic water supply?

	Very satisfactory	Satisfactory	Somewhat satisfactory	Unsatisfactory	Very unsatisfactory	Response Total
Odour	20.11% (36)	44.69% (80)	20.11% (36)	11.17% (20)	3.91% (7)	179
Taste	14.53% (26)	44.13% (79)	26.82% (48)	9.5% (17)	5.03% (9)	179
Colour	21.79% (39)	47.49% (85)	22.91% (41)	5.03% (9)	2.79% (5)	179
Total Respondents						179
(skipped this question)						8

13. How satisfied are you with the maintenance of:

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Sealed roads	3.91% (7)	27.93% (50)	31.84% (57)	27.37% (49)	8.94% (16)	179
Unsealed (gravel) roads	1.12% (2)	25.14% (45)	27.93% (50)	31.28% (56)	14.53% (26)	179
Total Respondents						179
(skipped this question)						8

14. How satisfied are you with the presentation of Griffith?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Parks and Gardens	13.41% (24)	44.69% (80)	23.46% (42)	11.17% (20)	7.26% (13)	179
Reserves and Open spaces	7.82% (14)	39.66% (71)	27.37% (49)	17.88% (32)	7.26% (13)	179
Sporting grounds	24.02% (43)	46.37% (83)	22.91% (41)	2.79% (5)	3.91% (7)	179
Facilities at sporting grounds	11.73% (21)	44.13% (79)	30.73% (55)	9.5% (17)	3.91% (7)	179
City entrances	3.35% (6)	28.49% (51)	25.7% (46)	20.67% (37)	21.79% (39)	179
Total Respondents						179
(skipped this question)						8



15. How satisfied are you with the following:

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Management of residential development	1.68% (3)	45.81% (82)	31.84% (57)	11.73% (21)	8.94% (16)	179
Town Centre presentation	5.03% (9)	45.81% (82)	27.93% (50)	13.41% (24)	7.82% (14)	179
Village presentation	3.35% (6)	43.02% (77)	36.31% (65)	11.73% (21)	5.59% (10)	179
Litter control	2.79% (5)	29.05% (52)	34.64% (62)	21.23% (38)	12.29% (22)	179
Street cleaning	5.03% (9)	46.93% (84)	30.17% (54)	11.17% (20)	6.7% (12)	179
Public toilets	2.23% (4)	31.84% (57)	32.4% (58)	25.14% (45)	8.38% (15)	179
Parking for shoppers	6.7% (12)	47.49% (85)	26.26% (47)	16.2% (29)	3.35% (6)	179
Protection of heritage sites and buildings	6.7% (12)	40.78% (73)	32.4% (58)	15.08% (27)	5.03% (9)	179
Total Respondents						179
(skipped this question)						8

16. How satisfied are you with the availability of car parking options in the CBD?

		Response Total	Response Percent
Very satisfied		16	9%
Satisfied		71	40%
Somewhat satisfied		49	27%
Unsatisfied		34	19%
Very unsatisfied		9	5%
Total Respondents		179	
(skipped this question)		8	

17. How satisfied are you with Council's Land Use Strategy and Development Approval processes?

		Response Total	Response Percent
Very satisfied		3	2%
Satisfied		37	21%
Somewhat satisfied		94	53%
Unsatisfied		28	16%
Very unsatisfied		17	9%
Total Respondents		179	
(skipped this question)		8	

18. How would you rate the support provided by Council for the following:

	Very satisfactory	Satisfactory	Somewhat satisfactory	Unsatisfactory	Very unsatisfactory	Response Total
Small business	2.23% (4)	32.4% (58)	43.02% (77)	13.41% (24)	8.94% (16)	179
Developers	2.79% (5)	26.26% (47)	40.22% (72)	19.55% (35)	11.17% (20)	179
Generating local employment opportunities	1.12% (2)	31.28% (56)	35.2% (63)	23.46% (42)	8.94% (16)	179
Total Respondents						179
(skipped this question)						8

19. How satisfied are you with the variety of retail options in Griffith?

		Response Total	Response Percent
Very satisfied		35	20%
Satisfied		56	31%
Somewhat satisfied		52	29%
Unsatisfied		32	18%
Very unsatisfied		4	2%
Total Respondents		179	
(skipped this question)		8	

20. Do you think Council should provide financial assistance to businesses that want to start up in Griffith?

		Response Total	Response Percent
Yes		102	57%
No		77	43%
		Total Respondents	179
		(skipped this question)	8

21. How satisfied are you with the promotion of Griffith as a tourism destination?

		Response Total	Response Percent
Very satisfactory		8	4%
Satisfactory		72	40%
Somewhat satisfactory		56	31%
Unsatisfactory		36	20%
Very unsatisfactory		7	4%
		Total Respondents	179
		(skipped this question)	8

22. Are you satisfied with the level of service provided by Council under the current funding availability?

		Response Total	Response Percent
Yes		102	57%
No		77	43%
		Total Respondents	179
		(skipped this question)	8

23. Which Council service do you feel has the most community value?

1. Regional Theatre, Art Gallery, Library and Aquatic Centre
2. Regional Theatre, Art Gallery, Library and Aquatic Centre
3. Library
4. Rates, Roads Rubbish
5. Garbage collection and street sweeping
6. Library and footpaths
7. Library and footpaths
8. waste collection
9. Business and facilities
10. Griffith Pound
11. The aquatic Centre
12. Griffith City Library
13. Airport
14. N/A
15. Library
16. gdg
17. Community Facilities including City Park, Promoting our town, Maintaining a positive community environment
18. City Infrastructure
19. parks wish we had a fenced dog park
20. Roads and parks
21. Garbage and recycling

22. The garbage collection
23. city park
24. Depends on your age. City Park, Garbage collection
25. Library is FANTASTIC
26. Library is FANTASTIC
27. Griffith City Library
28. Water & Sewer, Roads, Garbage Collection
29. nil
30. Fake answer
31. Community
32. City Park
33. City Park
34. Roads
35. All.
36. Parks
37. Parks
38. Regional Theatre
39. This may be hard to answer for the regular Joe Blow (same as the above) Library
40. Parks and Gardens
41. Regional Theatre
42. Garbage collection
43. city centre presentation
44. Pool
45. Pool
46. sporting facilities
47. Road network
48. Road network
49. Aquatic Centre, because it encourages people to be active
50. Aquatic Centre, because it encourages people to be active
51. Trash collection
52. recycling
53. gardens
54. N/A
55. Garbage
56. library
57. garbage
58. garbage
59. pound
60. Griffith pound
61. pound
62. At the moment, Griffith City Pound needs a lot of assistance
63. Parks! I wish we had a fenced dog park



64. Na
65. regional aquatic centre, Griffith pound & upkeep of parks, Roads and nature strips
66. regional aquatic centre, Griffith pound & upkeep of parks, Roads and nature strips
67. Garbage collection
68. war memorial & pioneer park
69. Library
70. Library
71. Library
72. Library
73. recycling
74. NA
75. Infrastructure
76. The Pound..... But it has the WORST facilities.
77. Parks and gardens especially Ted Scobie Oval
78. City Park and Griffith City Library
79. Library
80. Library
81. Regional theater and aquatic center
82. Not applicable
83. Library
84. Library
85. Pool is a joke
86. shame on you for lac of support for people with disabilitys very anti social
87. shame on you for lac of support for people with disabilitys very anti social
88. shame on you for lac of support for people with disabilitys very anti social
89. road works
90. ?
91. ?
92. ?
93. ?
94. regional theartre
95. regional theartre
96. regional theartre
97. regional theartre
98. PaRKS AND GARDENS
99. PaRKS AND GARDENS
100. PaRKS AND GARDENS
101. garbage
102. city park, town library
103. pool
104. ?
105. Library

106. Parks
107. The plant and vehicle purchasing and maintenance department as they source usually local vehicles which generate local income
108. Roads
109. Fixing up lake wyangan (re possessing from boat club) to clean up water and foreshore (bringing in sand for kids to play), would be great
110. City Park - although the location is terrible
111. Library and pioneer park
112. Not sure
113. parks
114. Regional Theatre
115. library
116. a
117. Nothing stands out - due to my family situation parks are valuable to me and my family
118. Nothing stands out - due to my family situation parks are valuable to me and my family
119. griffith city park
120. griffith city park
121. city park, regional theatre and aquatic leisure centre
122. Basic services
123. The pound
124. Basic services like roads, water, sewerage disposal etc.
125. landfill
126. unsure
127. Parks & Gardens
128. Recycling
129. Libruary, in door pool, theatre, parks and gardens
130. Street cameras
131. Griffith Regional Theatre, Griffith Regional Aquatic Leisure Centre
132. Griffith Regional Theatre, Griffith Regional Aquatic Leisure Centre
133. Griffith Regional Theatre, Griffith Regional Aquatic Leisure Centre
134. Ted scobie oval
135. Water and sewerage
136. Library
137. garbage collection
138. wATER, SEWERAGE
139. waste disposal
140. Aquatic centre
141. street cealaning
142. The theatre, Parks and Gardens, Airport, and Roads
143. all
144. not sure
145. Tourism & sporting complexes
146. Acquatic Leisure Centre

147. Presentation and availability of parks and playgrounds
148. Everyone working together as a whole department
149. griffith visitors centre
150. pioneer park, lake wyangan??
151. Any service that encourages new industry to the area.
152. Any service that encourages new industry to the area.
153. Approval for new developments, business, industrial land.
154. garbage
155. Waste collection
156. garbage collection
157. garbage collection
158. garbage collection
159. Rubbish, water, library, theatre, roads
160. Pioneer Park
161. The community doesnt value from anything from council
162. Tourism
163. Local Government administration
164. parks 7 gardens
165. parks 7 gardens
166. Cleanliness and appearance of the city and surrounds, roadways, public facilities.
167. Cleanliness and appearance of the city and surrounds, roadways, public facilities.
168. ?
169. all services are valuable
170. all services are valuable
171. Tourism
172. Visitors centre
173. DOG POUND
174. Reginal Theatre
175. N/A
176. .
177. ..
178. parks.
179. parks.
24. Which Council service do you feel has the least community value?
1. None, they are all important. Particularly those that offer a community service.
2. None, they are all important. Particularly those that offer a community service.
3. gym
4. Settlement
5. unsure
6. Regional theatre
7. Regional theatre

8. Unsure
9. n/a
10. n/a
11. Art Gallery
12. All services are valuable
13. Art Gallery
14. N/A
15. Pioneer Park
16. gdgd
17. I question some of the staffing arrangements and spread of work loads. Some staff work very conscientiously and others appear to be less productive
18. Saleyards
19. nil
20. the pound
21. compliance
22. Don't know
23. art gallery
24. All the services have value depending on your age group / business or social interest.
25. They all have a place
26. They all have a place
27. Regional Theatre
28. Don't know
29. nil
30. Fake answer 2
31. Community
32. Reserves
33. Reserves
34. Culture
35. Don't know.
36. Not sure
37. Not sure
38. GRALC
39. Dog Park
40. Aquatic centre
41. Aquatic Leisure Centre
42. Heritage listing
43. heritage sites and buildings
44. None
45. None
46. Information Centre - everybody Googles it these days
47. Pioneer Park
48. Pioneer Park

49. unknown
50. unknown
51. The Pound in its current state (it needs significant improvement)
52. griffith pound
53. the pound
54. N/A
55. Aquatic Centre, Parks & Gardens
56. theatre
57. aquatic centre
58. aquatic centre
59. Parking rangers
60. Railway block
61. pioneer park
62. I think they all provide an important service across the population
63. Nil
64. Na
65. unsure.
66. unsure.
67. Unsure
68. la festa
69. Pound
70. Pound
71. Pound
72. Pound
73. Dog Pound
74. NA
75. Nil
76. Retail
77. Too many parks
78. Griffith Art Gallery
79. Art gallery
80. Art gallery
81. Pound, but it's needed
82. Not applicable
83. Gym at the pool (we have enough in town!)
85. Pool is a joke
86. as above
87. as above
88. as above
89. Aquatic Leisure Centre
90. ?
91. ?



- 92. ?
- 93. ?
- 94. The Griffith Lake I would love to see this turned into a major family recreational facility..
- 95. The Griffith Lake I would love to see this turned into a major family recreational facility..
- 96. The Griffith Lake I would love to see this turned into a major family recreational facility..
- 97. The Griffith Lake I would love to see this turned into a major family recreational facility..
- 98. ART GALLERY
- 99. ART GALLERY
- 100. ART GALLERY
- 101. roads
- 102. regional Aquatic Centre
- 103. not app
- 104. ?
- 105. Regional Theatre
- 106. Aquatic Centre
- 107. I feel all services are vital for a diverse community
- 108. Tourism, swimming pool
- 109. I am disappointed with the "plastic parks" please use natural sustainable materials in our parks & don't remove trees. Plastic doesn't last.
- 110. The pool - it wasn't planned well. It's impossible to book lessons, it's so stuffy inside, we can't host long course carnivals in a 25m pool.
- 111. Art gallery
- 112. Not sure
- 113. pool
- 114. City Pound
- 115. the pool
- 116. b
- 117. This is dependent on individual interests.
- 118. This is dependent on individual interests.
- 119. regional theatre
- 120. regional theatre
- 121. nil
- 122. No idea
- 123. Art gallery
- 124. Stupid stuff like telling people what they can do garden wise.
- 125. Aquatic centre, very poorly run
- 126. unsure
- 127. Aquatic Leisure Centre
- 128. ?
- 129. Pound, art galery
- 130. La feista as now is
- 131. Griffith Regional Art Gallery
- 132. Griffith Regional Art Gallery



133. Griffith Regional Art Gallery
134. Aquatic centre
135. None that come to mind
136. .
137. art gallery
138. Arts, crafts
139. not certain
140. .
141. architecture
142. All have value for different people.
143. ones that are cost effective
144. not sure
145. I think they are all valuable
146. N/A
147. Pioneer Park, Art Gallery, Food forrest
148. not sure
149. griffith art gallery
150. regional theatre & indoor pool
151. Nothing really stands out that has the least community value.
152. Nothing really stands out that has the least community value.
153. Food forest, swimming pool, land owned by council for low cost housing development
154. street cleaning
155. Works depot
156. works depot
157. works depot
158. works depot
159. Aquaric Centre Gym - we have enough of those! Spave would be better utalised as something else.
160. Landfill
161. You dont provide anything other than what your supposed to by law
162. Don't have an opinion
163. Roadworks
164. ???????
165. ???????
166. N/a
167. N/a
168. ?
169. all services are valuable
170. all services are valuable
171. undecided
172. they all have their place
173. OVERSEAS TRIPS FOR COUNCILLORS
174. Gym, Child mining & Kiosk at Aquatic Center

175. Paying \$240,000 a year for in house IT, can be done out sourced for \$100,000 p/y! (My rates \$\$\$?) bad management that is...correct?

176. .

177. ..

178. the pool.

179. the pool.

25. How satisfied are you with the overall communication by Council with the local community?

		Response Total	Response Percent
Very satisfied		4	2%
Satisfied		51	28%
Somewhat satisfied		66	37%
Unsatisfied		50	28%
Very unsatisfied		8	4%
		Total Respondents	179
		(skipped this question)	8

26. How often do you use the following mediums to access information about Council?

	Daily	Frequently	Sometimes	Rarely	Not at all	N/A	Response Total
Newspaper	12.85% (23)	42.46% (76)	24.58% (44)	13.41% (24)	3.91% (7)	2.79% (5)	179
Radio	16.2% (29)	20.11% (36)	22.35% (40)	22.35% (40)	11.73% (21)	7.26% (13)	179
TV	18.44% (33)	21.79% (39)	31.28% (56)	16.2% (29)	7.26% (13)	5.03% (9)	179
Website	7.82% (14)	29.05% (52)	36.87% (66)	18.44% (33)	6.15% (11)	1.68% (3)	179
Facebook	7.82% (14)	15.64% (28)	17.88% (32)	15.64% (28)	25.7% (46)	17.32% (31)	179
E-Newsletter	1.68% (3)	7.82% (14)	26.26% (47)	19.55% (35)	30.73% (55)	13.97% (25)	179
Council Media Releases	5.03% (9)	15.64% (28)	30.73% (55)	20.67% (37)	20.67% (37)	7.26% (13)	179
Community Opinion Group Alert	2.23% (4)	8.38% (15)	22.35% (40)	20.67% (37)	29.61% (53)	16.76% (30)	179
Other	2.23% (4)	1.68% (3)	14.53% (26)	7.82% (14)	15.64% (28)	58.1% (104)	179
		Total Respondents					179
		(skipped this question)					8

27. How often do you access the Council website?

		Response Total	Response Percent
Daily		1	1%
Frequently		33	18%
Sometimes		98	55%
Rarely		34	19%
Not at all		13	7%
		Total Respondents	179
		(skipped this question)	8

28. How satisfied are you with Council's representation with the State and Federal Governments?

		Response Total	Response Percent
Very satisfied		3	2%
Satisfied		37	21%
Somewhat satisfied		81	45%
Unsatisfied		50	28%
Very unsatisfied		8	4%
		Total Respondents	179
		(skipped this question)	8

29. How satisfied are you with Council's response to issues impacting the community's wellbeing and harmony?

		Response Total	Response Percent
Very satisfied		3	2%
Satisfied		39	22%
Somewhat satisfied		80	45%
Unsatisfied		42	23%
Very unsatisfied		15	8%
Total Respondents		179	
(skipped this question)			8

30. How satisfied are you that Council mentors and supports leaders from diverse backgrounds and age groups to ensure adequate community representation?

		Response Total	Response Percent
Very satisfied		4	2%
Satisfied		33	18%
Somewhat satisfied		102	57%
Unsatisfied		27	15%
Very unsatisfied		13	7%
Total Respondents		179	
(skipped this question)			8

31. How would you rate living in Griffith for:

	Very satisfactory	Satisfactory	Somewhat satisfactory	Unsatisfactory	Very unsatisfactory	Not applicable	Response Total
Young children	23.74% (33)	46.76% (65)	20.14% (28)	3.6% (5)	2.88% (4)	2.88% (4)	139
Teenagers	9.35% (13)	28.06% (39)	34.53% (48)	20.14% (28)	5.76% (8)	2.16% (3)	139
Seniors	12.95% (18)	51.08% (71)	25.18% (35)	5.04% (7)	2.88% (4)	2.88% (4)	139
Singles	7.19% (10)	40.29% (56)	29.5% (41)	14.39% (20)	5.04% (7)	3.6% (5)	139
Families	23.02% (32)	47.48% (66)	23.74% (33)	2.16% (3)	2.88% (4)	0.72% (1)	139
People with a disability	7.19% (10)	38.85% (54)	38.13% (53)	7.19% (10)	5.76% (8)	2.88% (4)	139
Total Respondents							139
(skipped this question)							48

32. Do you feel the community embraces Griffith's diverse population?

		Response Total	Response Percent
Yes		114	82%
No		25	18%
Total Respondents		139	
(skipped this question)			48

33. With regard to break and enter/theft, how safe do you feel at home?

		Response Total	Response Percent
Very safe		12	9%
Safe		26	19%
Somewhat safe		63	45%
Unsafe		24	17%
Very unsafe		14	10%
Total Respondents		139	
(skipped this question)			48

34. How safe do you feel in public spaces?

		Response Total	Response Percent
Very safe		13	9%
Safe		46	33%
Somewhat safe		57	41%
Unsafe		19	14%
Very unsafe		4	3%
Total Respondents		139	
(skipped this question)			48

35. How satisfied are you with access to community services?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Not applicable	Response Total
Doctors	22.3% (31)	43.17% (60)	25.9% (36)	5.76% (8)	2.16% (3)	0.72% (1)	139
Medical Specialists	8.63% (12)	20.86% (29)	24.46% (34)	33.81% (47)	12.23% (17)	0% (0)	139
Dentists	19.42% (27)	44.6% (62)	25.9% (36)	5.04% (7)	2.88% (4)	2.16% (3)	139
Mental Health Services	2.88% (4)	17.27% (24)	20.14% (28)	24.46% (34)	14.39% (20)	20.86% (29)	139
Aged Care Support Services	4.32% (6)	25.9% (36)	29.5% (41)	12.23% (17)	5.76% (8)	22.3% (31)	139
Disability Support Services	5.04% (7)	20.86% (29)	25.9% (36)	12.23% (17)	7.19% (10)	28.78% (40)	139
Family Support Services	4.32% (6)	29.5% (41)	25.9% (36)	10.79% (15)	5.04% (7)	24.46% (34)	139
Immunisation Clinics	15.83% (22)	35.25% (49)	17.99% (25)	2.88% (4)	2.88% (4)	25.18% (35)	139
Employment Services	10.79% (15)	31.65% (44)	25.18% (35)	2.88% (4)	9.35% (13)	20.14% (28)	139
Total Respondents							139
(skipped this question)							48

36. How would you rate your involvement in the community as a volunteer or a member of a community organisation?

		Response Total	Response Percent
Actively involved		54	39%
Limited involvement		69	50%
Not involved		16	12%
Total Respondents		139	
(skipped this question)			48

37. How satisfied are you with:

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
How well the community is informed about current issues impacting Griffith	6.47% (9)	37.41% (52)	35.25% (49)	17.27% (24)	3.6% (5)	139
Your opportunity to have a say about these issues	7.91% (11)	35.25% (49)	31.65% (44)	21.58% (30)	3.6% (5)	139
Total Respondents						139
(skipped this question)						48

38. How satisfied are you with the variety of these options in Griffith?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Leisure activities	15.83% (22)	35.25% (49)	27.34% (38)	17.27% (24)	4.32% (6)	139
Recreational activities	14.39% (20)	35.97% (50)	28.06% (39)	17.27% (24)	4.32% (6)	139
Entertainment	12.23% (17)	35.97% (50)	33.09% (46)	14.39% (20)	4.32% (6)	139
Art and cultural activities	9.35% (13)	43.17% (60)	31.65% (44)	12.95% (18)	2.88% (4)	139
Total Respondents						139
(skipped this question)						48

39. How satisfied are you with efforts being made in your community:

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
To protect and conserve the natural environment	7.91% (11)	45.32% (63)	33.09% (46)	10.79% (15)	2.88% (4)	139
To provide a liveable built environment	7.91% (11)	46.04% (64)	35.25% (49)	5.76% (8)	5.04% (7)	139
With regard to Environmental programs/education	5.76% (8)	41.01% (57)	40.29% (56)	8.63% (12)	4.32% (6)	139
To provide safe and clean food outlets	12.23% (17)	46.04% (64)	30.94% (43)	8.63% (12)	2.16% (3)	139
	Total Respondents					139
	(skipped this question)					48

40. How often do you utilise Griffith's travel services?

	Frequently	Sometimes	Rarely	Not at all	Response Total
Air	25.18% (35)	47.48% (66)	19.42% (27)	7.91% (11)	139
Bus	0.72% (1)	17.99% (25)	25.9% (36)	55.4% (77)	139
Rail	0% (0)	12.95% (18)	22.3% (31)	64.75% (90)	139
	Total Respondents				139
	(skipped this question)				48

41. How satisfied are you with Griffith's travel services?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Air	5.76% (8)	25.18% (35)	32.37% (45)	24.46% (34)	12.23% (17)	139
Bus	2.88% (4)	34.53% (48)	38.13% (53)	15.83% (22)	8.63% (12)	139
Rail	2.16% (3)	25.18% (35)	35.25% (49)	20.14% (28)	17.27% (24)	139
	Total Respondents					139
	(skipped this question)					48




42. How satisfied are you with Griffith's transport facilities?

	Very satisfied	Satisfied	Somewhat satisfied	Unsatisfied	Very unsatisfied	Response Total
Overall	7.91% (11)	42.45% (59)	37.41% (52)	7.91% (11)	4.32% (6)	139
Airport Terminal	38.13% (53)	35.25% (49)	20.86% (29)	2.88% (4)	2.88% (4)	139
Bus Interchange	7.19% (10)	37.41% (52)	38.85% (54)	10.79% (15)	5.76% (8)	139
Railway Station	4.32% (6)	23.74% (33)	41.73% (58)	18.71% (26)	11.51% (16)	139
	Total Respondents					139
	(skipped this question)					48

43. Do you feel the current location of the Railway Street freight terminal is suitable?

		Response Total	Response Percent
Yes		28	20%
No		111	80%
	Total Respondents		139
	(skipped this question)		48

44. How satisfactory is your ability to access the internet?

		Response Total	Response Percent
Satisfactory		84	60%
Somewhat satisfactory		40	29%
Unsatisfactory		15	11%
		Total Respondents	139
		(skipped this question)	48

45. Thinking about the Griffith Local Government Area, what issue is currently of concern to you?

1. Maintaining community services.
2. Our population growth needs to continue to grow, we need Council to facilitate this.
3. N/A
4. Safety and the maintain of services eg garbage collection and street sweeping to stay with council and not be outsourced. Also keeping maintenance within the Council eg mechanics
5. The lack of suitable timetables for bus travel to Melbourne, and the total lack of plane transport to Melbourne. Also the freight terminal in the centre of town
6. Footpaths (see below)  
Flights to Melbourne  
Mental Health Services
7. The effect the water issue is having and will have on the area
8. The lack of federal and state support for important matters, we are overlooked
9. Pound facility. This needs urgent attention. Animals have rights as well. Already they have been discarded as unwanted and to be left in a facility which is so disgraceful makes me ashamed to be apart of this community. There should also be more free rubbish dump days. This will allow those in the community who are so financial to access the land fill to dump their rubbish.
10. The concern is the opportunities for people living in this are are very limited
11. Lack of a migrant resource centre to support all immigrants and tourists within our community.
12. Crime particularly late night in CBD. Also concern re number of Break enter and steal offences from residences.
13. Water
14. airport and flights to melbourne
15. water security and air services to Melbourne
16. We need a clear plan for our future, with an emphasis on a multicultural, inclusive approach. Our town gardens are not well planned regarding use of local plants with low water requirements. Our Plane trees in the main street need to be cared for, as they are a major feature of our town, giving us a visual identity, particularly for visitors.
17. Break ins and robberies
18. Flood management at Yenda, EMR East Mirrool Regulator
19. The state of pound  
The pound we need a new one.
20. the freight trains blocking splitting off the town in the night needs to stop as well
21. Councils Support of Private Hospital. Private means private with no third tier of government needing be involved. I really object to Council contributing \$3m dollars to a project that will not benefit everyone and becoming involved in private Enterprise.
22. The proposed closure of parking in Railway street. Where do the car go next?
23. The abolition of the seat of Murrumbidgee. Rural concerns are not always taken seriously. e.g.. Grain Corp many urban electors / spokes persons treated rural concerns as uneducated and not aware of the overall good for the country.
24. Maintaining prosperity and job security.
25. none
26. Too much time, money and effort spent on non-core Council activities.
27. Not applicable



28. Fake Answer
29. Sustainability.
30. Roads
31. Economic Sustainability
32. jfdjlfndnvlkvmlk
33. Children, and work for them as they get older in Griffith.
34. Cost of living
35. The poor visual presentation of Griffith with respect to landscape architectural design and outcomes. No real forward plan.  
  
The distance we are away from major capital cities. We can't move Griffith so the only thing we can do is make accessing these places quicker & cheaper. Another big concern is our slow growth. Our city has stalled & now the younger generation are moving elsewhere to seek more opportunities, excitement & quick access to anything they want!
- 36.
37. Safety, property development
38. we need broadband A S A P
39. Nil
40. Palliative care
41. There appears to be a backlog on upkeep of infrastructure
42. Not enough representation of Councillors from diverse cultural community
43. The abysmal state of the city pound. I am deeply concerned for the welfare of rescue animals in Griffith.
44. The Griffith pound
45. I'm a needy paws carer and the pound conditions are apauling.
46. Lack of response, or no response when I have emailed...or phoned
47. the standards for the local pound where the animals are kept needs to be redone and made safe for the dogs that are there.
48. the pound
49. Griffith pound
50. State of parvovirus i. The griffith pound these facilities need up grading for hygiene purposes.
51. The Council operated pound is in need of an urgent upgrade
52. the dog pound is the major concern for me. very bad conditions for 2013,
53. The Griffith City Pound
54. The current state of the Griffith City pound
55. Aged care
56. tourism promotion and funding of facilitys
57. Airport and council pound
58. The condition of the pound  
The freight train moving through the centre of town
59. The need for a new pound.
60. Irrigation water availability
61. The pound.....the facilities thee are not appropriate nor suitable to humane treatment...especially the pound shoot that has resulted in so many Parvovirus cases. The kill rate/euthanasia rates unacceptable. The rangers do a wonderful job...but they REALLY need suitable facilities NoW.
62. The railway location.
63. Theft & security of the elderly
64. There are no major issues of concern currently.
65. Recently got food poisoning from local fast food I am concerned that food safety isn't adequately supervised

66. It's a real shame that we don't have access to an out door swimming facilities, with all the locals who make the trip to neighboring towns to use their facilities when our money could be spent here and maybe people from other towns can be attracted to our community
67. Employment opportunities for locals and long term unemployed.
68. Council facility spending
69. Pool being used only for lessons with high fees for normal people.
70. disability support
71. local government amalgamation should not happen
72. water water water
73. the lake would be my concern and the airfares to major cities..
74. FAILURE TO LOOK AFTER NEWLY ESTABLISHED TREES AT TED SCOBIE OVAL
75. roads and things for teenagers
76. The issue of water buy back is still of concern. I am also concerned about on-going vandalism of property and cars as well as stealing offences. Safety at night is also an issue. I don't feel safe going for a walk when its starts to get dark. By contrast my children and I walked around Melbourne every night and felt completely safe.
77. griffith pool and surrounds car park gardens are filthy pool is to cold spa never works needs a hydro pool for older persons.
78. Intersections, roads, lack of water pressure in households in city, lack of flights to Melbourne - lack of rail to cities. Traffic lights need to be installed in many intersections. Entrances to city are poor!
79. Roads. They are incredibly badly maintained! Yoogali Intersection. Congestion in the Main Street. Some of the pedestrian crossings should be removed. One per block with more Disabled Parking beside them.
80. Lack of secure shelter for homeless. Lack of funding for homeless with drug and alcohol issues. The high cost of meberships at the Griffith Aquatic centre, the temperature inside the aquatic centre during summer and the water is not warm enogh in winter. Council not giving community funding programs to Aquatic centre which it shoul to draw more locals there.
81. I feel that the community really needs some recreation facility at lake wyangan such as lake talbot in narranderra as a lot of people go to narranderra rather than use griffith facilities
82. Rural rating
83. Water security. Encouraging sustainability, support for agriculture.
84. There is no support for local businesses from council - both with running local businesses and with supporting local businesses by purchasing locally. Makes it difficult to encourage the population to buy local when the council refuses to.
85. Water issue/management. Break in and safety
86. The fact that La Festa is loosing so much money. Moving it from the Main Street was the worst decision made and charging to get in comes in a close second. People don't like paying to go in to la festa, so therefore they stay away. La festa loses more money so they bump the gate price up which keeps more people away. An idea would be to put la festa back into the Main Street biannually opposite the Leeton festival.
87. Safety and the pool
88. Water and Food Security
89. Lack of community facility ie pool at Yenda
90. You can't fly to Melbourne, you couldn't find one person to run a café at the new airport, the direct train service from Sydney is ridiculous, the restaurants all serve similar boring things - AND at a price. And try and get a coffee and meat pie / salad sandwich after 2 o'clock on a Saturday in the main street!!! The same street tourists go down. Except for the new Il Corso there is nothing (however, \$8.00 for a piece of cake- really!!!). And, want to have a nice Sunday lunch somewhere other than an expensive restaurant or a club - best you go to leeton.
91. I live in yenda and I haven't seen any progress in terms of improvements to parks and streets for a long while. I have a young family and the parks are terrible and unsafe with rotting equipment and unsuitable equipment for toddlers. I see other parks in Griffith being improved yet yenda parks have not even after the floods. Also tar and gravel was smothered over dirt in the main central part of Yenda this is a disgrace and looks very unappealing. Perhaps mulch, plants, paving or concrete would of been more appropriate. The council does not seem to be rectifying these issues. One last thing is the disgrace of the roads and fixing them up in the stiffling heat which then tar sticks to the cars and destroys the paint. WHY??
92. Roads sealed and unsealed pedestrian crossings people not being treated equal, the showground is a disgrace and more should be done to help the raceclubs and track.
93. nil

94. Moving the freight terminal  
The state of the pound. A lot of people in Griffith dump their animals there and it's such a sad and horrible place, the staff do there very best with what they have to work with. But the time has now come for the council to spend money on it. 2013 had a very high rate of parvo and we now have a bad name because of the major spread of this highly contagious disease. So please don't leave it as out of sight out of mind.
95. The stupid prices charged for use of the rubbish dump that just encourages people to dump stuff elsewhere. It should be completely free like it used to be and we should have the free kerbside collection as well.
96. poor roads conditions  
Development and Growth.  
Business Opportunities  
Transport (flights to capital cities)
97. Young people moving away to seek business opportunities in the cities and not having the opportunity to stay and work.  
Lack of places to take young children  
Rise in theft and general lack of respect in the community  
Too far off the track to be seen as a tourist destination
98. Drop in land value without drop in rates  
50metre outdoor swimming pool  
Relocation of the Freight Terminal  
Condition of Griffith City Gardens given the high number of weeds within the lawn areas  
Downgrading parks to reserves.  
Time taken to construct roundabouts.
99. Lack of curbside cleanup as many people do not have access to trailers for the free tip days.  
Difficult to contact individual councilors for assistance with problems.  
We need more entertainments, activities for teenagers and youth .
100. We need to move the freight terminal ITS CUTTING THE TOWN IN HALF. WE NEED TO GET THE \$\$\$ AND MOVE IT ASAP
101. My concern is regarding the zoning of Sex Service Premises. I hope Griffith council will consider rural zoning as another option so the sex workers have a safe place to work
102. Personally I would not like Griffith to be amalgamated- this is a large shire and counsellors etc have trouble covering all as it is.
103. lack of airline carriers, lack of development of new businesses and residential areas
104. Aquatic centre - something needs to be done to enhance and make it more user friendly
105. Murray Darling Basin plan implementation.
106. Theft, break-ins, rubbish around Griffith
107. air line price & availability
108. The parks & gardens management. Engineers make too many mistakes (money!)
109. I am concerned about the apparent slow response to businesses applications for development. My concern is based on comments and statements made by persons/entities who have had these experiences.
110. Skate park. I think the council should look into developing a BMX track as it is an Olympic sport and the closest track is almost 4 hours away.
111. incomplete unsafe and undeveloped alternative sport facilities like bmx, bmx racing, skateboard and parkour.  
- Airport lacks identity  
- Need to consider the development of a BMX style track for kids/teens/adults  
- Development of Lake Wyangan precinct to establish a permanent walking track around the lake for walkers/joggers/pushbikes  
- develop a map for the public to know where the walking tracks are, and suggested circuits/loops with distances for visitors.
112. sustainable management with a vision to grow & prosper as a community
113. safety of residents in their homes and at night.
114. Sporting facilities and education facilities
115. Poor maintenance of Parks and Gardens, town entrances and large amount of rubbish around town.
116. None specifically, but we should look at how Griffith develops and grows into the future. It needs to be planned and not left to chance.
117. Pool - need an outdoor 50m heated pool & waterpark at lake wyangan. I don't believe residents are getting good service from staff in jobs that don't serve a direct accountable service purpose a lot of wasted money on people in jobs that aren't really necc
118. The perception whether it be real or not real, that we do not encourage development due to the current rules and regulations in place.
119. The perception whether it be real or not real, that we do not encourage development due to the current rules and regulations in place.

121. Land for developments, road quality, Council operating expenses
122. Unsatisfactory professional management with no accountability to the Councillors
123. Safety, I see too many council workers out n about spending work time shopping, driving around and generally taking "breaks" and not performing to a level that they would be required should they work for the private sector...
124. Multiculturalism
125. Alcohol related crime and licensed premise hours
126. Long term vision. We need lifestyle facilities & spaces to keep the younger people in Griffith so that they don't feel the need to move to the cities & coast. The lack of cheap transportation to cities is frustration. We wouldn't feel so isolated & hard done by if we could fly quickly to events & meetings at a cheap price.
127. Griffith Regional Aquatic centre is a great facility-can't understand why it runs at a loss.
128. Roadways, trains shunting in the city causing chaos at school/work times, litter.
129. 1
130. recycling  
not enough shade trees and walking paths
131. rough surface on roads
132. the biases of councillors with their own agendas and that of the whole community
133. Council overspending with unsatisfactory results, ie roadwork upgrades that fall apart within months.  
DOG POUND - fiasco for a city of this size.  
RECYCLE - should have something at landfill, ie shop/store where people can go and purchase unwanted goods.
134. Buisness development, make sure has a future and jobs
135. The Griffith City council wastes money and resources on cheap be holes for staff. Has a lets keep putting up chargers without regard to people on low to medium wages It is plain to see that council can be far more efficient in service delivery. Council should consider private enterprise to deliver many services also from a Da point of veiw there is no consistency and from personal experience senior staff in certain areas in council are dogmatic and not open to helping developers
136. High in house expenses. (IT department) That could be halved by out sourcing.
137. .
138. We are trying to get a BMX TRACK in town as it is now an Olympic sport and there is no track with 3 1/2 hrs
139. More entertainment for teenagers.
46. Thinking about your immediate neighbourhood, what would be the most important issue at the moment?
1. Footpaths
2. Water availability, roads, some of the road resurfacing jobs out on Boorga road is not very well done, its a real band aid solution and will need fixing again in 12 months, the road joining Kidman Way to Leeton / Whitton is not a good one either.
3. N/A
4. Safety and lighting of streets
5. No issues that need addressing
6. Footpaths from Collina oval to Wade High School for the students to utilise
7. Break ins/theft
8. Safety and protection for family.
9. Break and enter - too many occurring and with not a lot of charges to fit the crime when offenders caught. I have to live in my home as a prisoner not even being able to leave doors unlocked when at any time.
10. Crime in this area is very high and also the workload on some community services need more support from their government
11. Litter and unkept verges
12. Rural area outside of town, No garbage or mail service.
13. Water
14. speeding in our area



15. Break and enter/theft. I dont live in fear but it is an issue and I hope more can be done to discourage this.
16. reducing natural habitat, and lack of street trees, recognising our extreme summer temperatures. Road patching is very poorly done. Riding a bicycle or scooter can be dangerous, particularly at night due to the uneven surfaces.
17. safety
18. Flood management, and the removal of the EMR
19. Would like dog park
20. council saving money buy not having all the street lights on all the time. IT NEEDS TO STOP especially on CNR MacArthur and ilium st
21. Aesthetic issues with private properties.
22. The leaking water from the back blocks into Couch Road at numbers 16 and 20 which is undermining the road and gutter and permanently ponding making it a breeding ground for mosquitos and diseases..  
In ability of the Law / Court system to deal and deter Break and Enters. In 2012 our house was broken into and on a separate occasion our car was broken into. To my knowledge the culprits got away with it.
23. Car speeding up Illilliwa street. I am sure some reach 100km / hour.
24. Yoogali - redevelop as a social hub. Need a shop and support to get back community spirit.
25. none
26. None
27. Not applicable
28. Fake Answer
29. Safety.
30. Roads
31. Safety
32. fsdmfsdffkklkf
33. Keeping it clean and presentable.
34. maintenance of roads
35. Accident prone intersection nearby
36. Condition of the roads lack of cycle ways. It would be great to have established roads & road reserve areas like Canberra but we wouldn't have enough money for that.
37. Safety
38. People keeping their gardens neat and reasonably tidy
39. Kerb and guttering
40. taggers
41. No real issues in North Griffith.  
Access to City and Faciliies is very satisfactory.  
The shared access path could be extended along Wyangan Avenue
42. Safety, security, criminal/illegal activity
43. See above
44. Break and enter
45. The stray dogs, people are too frightened to put in pound because of parvo.
46. Parking issue of living next to a school and continuous illegal parking across my driveway & others & illegal parking in areas that say no parking between certain times. Rubbish from school always in all yards across the road....Ask them to put a lid on there bins...
47. no issues
48. all good
49. More police patrols
50. Griffith pound up grade an being able to walk down the st without being attacked

51. Safety
52. drugs, violence
53. none that I can think of
54. The maintenance of roads
55. Speed of traffic
56. roads , roadbase and construction of roads ./ please send road crews to training schools . they are basic .also your roadbase material turns to talcum powder ,it doesnt pack down it breakdown. It would be a good base under something better
57. Council Pound
58. Good street lighting. Reducing the amount of traffic and the speed.
59. NA
60. Continuing efforts in regards home security.
61. Better facilities for lost and stray animals.
62. Water costs
63. Traffic control: Intersection from Mancini Drive on Boorga road. The Guardrail is too close to the road & it is extremely dangerous to turn from Mancini Dr
64. Break in and enters within the nearby neighbourhoods.
65. There have been several break ins and thefts in my area and am concerned about this happening to me
66. I feel that beelbangera park could be better maintain and needing an update. The alley way between Richards and young street should be maintained more regularly and the the drainage is a problem too
67. Snake control during summer.
68. Break ins
69. council workers getting away with no fences for pools
70. more foot paths
71. break and enters
72. drainage channel needs a tidy on mallinson road, pay a mint to live here and looks like a ghetto!
73. Im in East Griffith and the theft and break ins is my concern.
74. POOR INTERNET
75. break and enters
76. lack of footpaths to walk on and an abundance of cat heads meaning I and my dogs need to walk on the road. Children vandalising play equipment and trees.
77. the closure of parks and gardens . people speeding in cars in my neighborhood.
78. Speed humps for foreshaw avenue is badly needed for speeding motorists to slow down!!!!
79. Murray Road! This is a very Busy Dangerous Road!
80. Blumer avenue has terrible lighting at night, very difficult to see on a busy curved road at night.
81. Safety in our own neighbourhood there seems to be a lot of break and enters and home invasions which is very scary and it seems the perpetrators get away virtually scot free
82. Roadside weeds
83. Safety
84. We are very concerned that the park near our house will have equipment removed and won't be maintained. It is already full of bindi's and weeds. The park was part of the appeal of this location, and removal of it will adversely affect our property value.
85. Street lighting
86. My biggest issue is the fact that just because I live in West Griffith and not in Collina or a new sub division going up, we are not entitled to street lights. The lighting of streets in the older suburbs of Griffith is atrocious! Living in Merrowie street, (apart from the lights that shine from the stadium) there is ONE street light, that may as well not be there because it doesn't do much. The fact that the oval is across the road makes this worse. We need lights that light up the neighborhood so that we can feel safer in our homes. Just because I haven't built in a new sub-division, doesn't mean I don't deserve to feel safe at night.



87. Facilities for the kids
88. Safety
89. Yenda pool
90. Security
91. Parks in Yenda - Improvements necessary and immediate!!!  
Appearance of Yenda in the central township.
92. Roads in poor condition
93. dangerous intersection with poor signage, a number of accidents and frequent excessive speed
94. Finish the footpath around collina oval
95. Street lighting is pretty bad.Really bad.
96. The much too high rate of theft/burglary.
97. Tar roads melting  
littering  
road has no kerbing either side
98. street lights poor  
lack of footpaths (need more from the aquatic centre towards the sports grounds)  
opportunity to beautify and maintain areas
99. Kerb & Guttering  
Downgrading of local parks to reserves.  
Poor road maintenance.
100. Lack of cleaning of storm water drainage pipes.(Peisley Park.)  
Footpath along length of Noorla St urgently required.(Most used by pedestrian traffic outside CBD.)  
community needs to speak up and dob in drug selling from homes in town.
101. This is not a Tourist town, its not on the way to anywhere. People come there for a reason, work, visit family, visit vineries. Tourism is very insignificant compared to other towns
102. I don't think there are any issues that I am aware of.  
Griffith is looking very untidy - litter and unchecked weeds everywhere.
103. Gutters full of rubbish and leaves need to be cleaned occasionally  
Kerbside clean up at least once a year for those unable to take advantage of free tip day.
104. cleaning up the area due to litter problems,
105. Flood prevention
106. The number of pedestrians, some pushing prams, walking on the road with their backs to oncoming traffic.
107. Garbage and recycling collection further down Old Willbriggie Road
108. green waste collection
109. Lighting
110. Concerned about increase in home breakins
111. Crime rate, especially all of the break and enters
112. Dark streets, unlightened streets  
- the bitumen in the middle of kookora st lights needs to be done differently.. concrete might be the answer?  
- stop trucks using Yambil Street. There is a steady stream of freight trucks going down this busy business district that really shouldn't have trucks. They should turn at the lights like the b-doubles and go via Jondaryan Ave where there are not as many pedestrians.
113. - improve/create a footpath over the bridge near the showground on Murrumbidgee Ave. Both sides of road needs a thin footpath for walkers/prams
114. bringing Griffith's economy back to a strong growth position & property market + population back to growth
115. Rubbish being dumped up on scenic hill reserve - need to have more days where people can take rubbish to landfill free of cost.
116. drainage (Hanwood)
117. Poorly maintained parks. Crime.
118. None really
119. Repair & maintainence of Rankins springs road now it has road trains

120. At the moment in the North Griffith area, a security issue in response to recent house break ins.
121. Street lighting
122. maintenance of public spaces
123. Theft, break and enter etc!
124. More street lighting
125. Security against crime
126. I would like to see some long term vision of exciting projects that would lift the profile of the city & make it an attractive & prosperous place to live.
127. Amount and speed of traffic in narrow streets
128. Me personally, as we live on a busy quarry road frequented by heavy vehicles, the upkeep of gravel roads in my area.
129. 1
130. lack of substantial shade trees
131. please return street speed limits to 60kms
132. street lighting and increasing police patrols
133. Home invasions. Vulnerable elderly. UNSAFE STREETS DURING DAY AND DANGEROUS STREETS AT NIGHT
134. Main Roads
135. Street cleaning. And gutter repairs. Renew garbage bins that are long past their service life
136. Fix the roads that need fixing, not the ones that are not in need yet...
137. .
138. We are trying to get a BMX TRACK in town as it is now an Olympic sport and there is no track with 3 1/2 hrs
139. taking hoons off the roads meaning p plate drivers.
47. Please provide any additional comments.
1. This survey was way too long
2. Roads are an issue as well.
3. I hope council will use this survey and the many others to listen to the people of Griffith  
If we are to promote our town to newly arrived migrants, developers, tourists and backpackers then we must be able to provide an access point to gather information and support if required. No matter how long you live in a community there will always be time when you need some help. Being able to access this help is one of the biggest barriers.  
Front office staff at GCC need to be better informed and trained of our city services.
4. In general I believe Griffith area is a very good town to live in most conveniences are available shopping is good, roads are generally good, multi cultural nature of the town make it an interesting place to live. Service clubs in the area are excellent, I find there is a very real feeling of community.
6. N/A
7. Its a concern that we have a lack of people wanting to get involved in Council, due to a perception of faction fighting, gender discrimination and lack of forward, innovative thinking and transparency. We need an inclusive approach to local issues, identifying the changing nature of our community and building on those strengths.
8. none  
Fix the Pound please the parvo virus running rampant in this town needs to be stopped.  
I can see manageable parvo numbers could be achieved with the following:
9. 1. a new pound with sealed concrete  
2. more frequent ranger patrols to capture strays  
3. Public awareness and discounted desexing / vaccinations of pets
10. Council's performance in building roundabouts is deplorable. Private enterprise should be used to expedite projects.
11. That is enough.  
Would have preferred more Not Applicables. Eg Q18 and parts of Q41 and 42. I do not use the bus or rail service.

12. I like living in Griffith, but recognise it is a long way from most major cities and not on a major highway. We can look with envy at places like Bathurst and Wagga, but in reality geography is against us.
13. no
14. The survey needs to allow for 'Not applicable' options in some questions.  
Example: My answer to Q40 is 'Not at all' then I am asked in Q41 if I am satisfied with something I never use. I end up using the 'satisfied' option as a default rather than a genuine answer.
15. No thank you
16. Fake Answer
17. Roads
18. vfinitepoipdmc ,pp ksfk;dgdvp[ fks;g'gk
19. Council needs to audit its staffing arrangements to obtain better outcomes in terms of its wages outlays. There is a perception that there is still staff that are employed for poor value outcomes that should be contracted out. I am perplexed, for example at what the urban planning section of Council actually does. I have never seen a report on their roles and their achievements. Council needs to employ a Landscape architect on a contract basis to forward plan the visual upgrade of Griffith
20. I wish our CBD was designed in a way that become a community hub. A long term plan should have been adopted that converted the railway street land into a Botanical Garden, utilizing the railway station as a community stage. The War memorial could have moved into this space & improved upon. Then the current site of the War Memorial could have had multi story car park with the serviced apartments on top. Parts of the main street should have open malls with outdoor entertainment & cafes. The Griffith City Park should have also been located in the railway land close to McDonalds. There could have been community markets in the old packing sheds along railway street. The whole CBD from the Aquatic leisure Centre through to the end of McDonalds could have been a community space filled with parks, gardens & recreational facilities incorporating boutique shopping & restaurants of the main street. Our water canals should be turned into features with gardens & parks next to it with maybe another restaurant strip & cycle track.
21. Nil
22. The improvements to infrastructure around the City, with shared access paths, roundabouts and Traffic Signals has improved the access and safety for vehicles, pedestrians and cyclists
23. N/A
24. I think the council really needs to realize how bad the conditions of the pound are and how bad parvo is, but thumbs up for slowly taking action.
25. It is curious to respond...
26. Can remember when it was safe to walk home from having a lovely meal Griffith needs to have more police on foot of a night not sitting there bottoms in patrol cars. Also needy paws and there need for a clean hygienic pound facilities so they can once again start rescuing dogs on death row that are not full of disease from a old pound that's in need of a new up grade.
27. I live in Parkinson crescent and walk to town a lot and we need a footpath along Noorla St and Bringagee get sick of walking on prickles
28. Break and entering into Griffith homes is also very high numbers. Also I think having late night public transportation on event nights e.g. buses is a great idea.
29. MacArthur street used as a speedway, nights and weekends..needs speed humps
30. this survey should have been tested before sent out. a lot of questions were not applicable to us but we had to put a answer. some questions were more than a satisfactory or unsatisfactory but there was no place for additional comment . In practice if you got the people in who filled in this survey and went threw the questions with them you would find a lot of different answers than what has been put down . sorry but this survey will not be accurate or correct representation of community
31. Please throw some money back into educating people about animals. Stop allowing them to wander all over town and breeding more. Remove the dumping pen, OR place cameras to catch the people who do it, and therefore can be traced and prosecuted if needed.
32. I would really appreciate council to consider improving the conditions of the pound for those poor animals which are dumped frequently. Maybe introduce a scheme to encourage the desexing of animals and chipping.
33. A new modern pound where stray dogs and cats can be kept safe until they are claimed or rehomed.
34. Would like to see councillors work together for betterment of all rather than petty personality clashes or self interest. Issues should of course be vigorously debated where necessary but once decisions are reasonably made on the merits or otherwise of the matter than everyone should accept that and move forward.
35. I think the biggest issue is providing safe refuge for lost and abused animals.
36. Overall council does a fantastic job. One observation though is there seems to be a lot of rework with regard to projects. Eg: New Roundabout & perimeter gardens. After lengthy delays in getting it finalised several weeks of months later there is another crew there ripping up the road or garden implementing something new.



- It would be lovely to see La Festa held every two years in conjunction with Leeton Sunrise Festival on the odd years that La Festa is not held. Staff who organise and run La Festa should be paid for their efforts.
37. La Festa could do with a 'facelift'. Other towns such as Orange F.O.O.D Week (held every season of the year) hold amazing activities, displays, markets, food stalls and cooking demonstrations involving the wider community (ie - wineries, cafes etc.). The set up and atmosphere of these F.O.O.D Weeks are wonderful.
38. I enjoy the vast range of sporting facilities
- Also seeings you used the topic of swimming reenrolment to get us to fill this survey out, maybe it's something to seriously consider. I don't know why the spots can't be offered to existing families filling the spots and if they need to change then let the lining up apply. It's not a concern for me as I only have the two children but I do understand the frustration for people with larger families trying to get the lessons all at the same time.
39. Ripoff
40. pedantry crossing level crossing very open for compensation payout specially motorise scooters
41. build an outdoor 50m pool.....
42. lake wyangan should be made into something like lake talbot and have kids holiday camps
- I rarely utilise the aquatic centre as it is unpleasant to be in the fumes and very expensive to even walk in the door. Leeton Pool by contrast is fresh and open and only costs \$10 for a family. I also would like to see family rates for single parent families. We need to develop/provide facilities to encourage young people to stay in our community.] rather than leave for other areas/cities
43. all of the above
44. Role of volunteers in the community
- I urge Griffith council to take action and fix both the water quality and foreshore in lake wyangan. In a town so hot and so far from the beach our closest natural water resource embarrassing, dirty and not functional. Please take control of lake wyangan to make this a desirable summer activity for locals and tourists. Repossess this from the boat club to make it a public facility available to all. Starting points would be to get the water moving to clear up blu green algae and bring in sand to the foreshore then our kids wouldn't have to play in mud. This resource needs your attention
45. Please fix the issues with booking swimming lessons at the pool. The current method is absolutely ridiculous. Parents should be able to rebook lessons at the same day/time in advance instead of having to queue at the pool at 5:30am to try and get something that fits in with school, work and other activities. Also, having to book without knowing the instructors is very difficult - I have a son with special needs, and have found a teacher that really suits him - he's had her for 3 or 4 terms now. For term 1 2014, I had to book lessons last year and have absolutely no idea who he will have. This is quite distressing for him, as he had bonded with his teacher and struggles with change. The swim school coordinators just won't listen to common sense. Please consult with the community more to establish a workable format. Perhaps a committee of parents could help.
46. La festa bi-annually and free, even if it's alcohol free
- Council front desk should be at the library, central to the main street, with council customer service placed in the building along with library staff, not instead.
- I think pool gym should be closed as there is too many gyms in town.
47. Cheaper theatre tickets and more music in the program.
48. Non-Italian food places encouraged to start up in the city.
- Development of koyoo street as an outdoor eating area.
49. More joint advertising and collaboration between council facilities, like library theatre and gallery. Gallery possibly moving in with library, it has lots of spare walls.
- Recycling bins in Yenda, especially at the schools.
- Notification of roads being tarred to residents on that street would be nice.
50. I believe the free tip days are a great idea, however, ratepayers should be entitled to a few more a year. It would keep the place a little tidier, and stop a lot of the illegal dumping.
- The council seems to be out of touch with the community. There is limited entertainment for the kids. And I find it bizzar that so many people including your councillors go to Narrandera to use the pool. I was really amazed how many griffith people where there. Maybe you should put money into the lake and upgrade it instead of wasting it with the indoor pool where there is No room to swim because of swimming lessons even though you get charged entry. Time for some new ideas people
51. A need to address CBD street violence.
- The current pool is a joke. It is poorly designed, and unable to cater for the population of GCC. It is too expensive and not family friendly and lacking a fun atmosphere the old pool had. Maybe an option is to construct a outdoor pool at Yenda that would solve our request and provide an outdoor option to stop people driving to Narrandera or Leeton to use their pool and keep \$\$ locally. Amalgamate management to keep costs down and avoid duplication and unintended competition.
52. Councillors opinions of what should & should be in Griffith is what is killing it. You need open minds & allow good competition - worrying about your own pocket is not in Griffiths best interest.
53. The lack of an outdoor pool and associated activities is a negative for living in Griffith
- Overall I think Council is doing a good job with the budget that is available. Council would do well to not start projects unless full funding is available so as not to leave things half done (like the Collina footpath) Also if we are to have bike paths the obvious place would be to have them radiating out from schools, where they would be of most use.
- 54.

57. This survey doesn't allow you to say that a particular question isn't relevant to you, particularly with the questions which have 5 possible answers from very satisfied to very unsatisfied. You should also be able to say not applicable.
58. Nothing at this time
59. Overall I think the Council do a reasonable job within their current funding restrictions. I do believe that better community consultation should be done to increase community awareness about Council projects both current and intended.  
What happened to the flower gardens that were always well maintained in Memorial Park?
60. Pleased with fast reply to lodged submission re park downgrading.
61. Am not sure but sometimes when I visit Council I have the feeling the building is very plush and a lot of money is spent on it. That's just the impression I get! Are you using a lot of rate payers money for your staff and offices areas to be very very comfy ??? Just saying
62. I would like something to be done re the drinking problem, Mr O'Farrell has not gone far enough. How about closing pubs etc 12 midnight/ I am sure police, hospital staff and some parents may applaud this idea. Also there is a big problem with drugs rearing its ugly head in our city - 'ice' not so much as grass - big worry.
63. Too many over expenditure in work carried out. Can stay within budget
64. I am concerned about vandalism generally.
65. Please consider a BMX track
66. incomplete development in Skatepark, freestyle and alternative sports.
67. I love city park and the work that has been done in the area to maintain a very attractive park area that is used extensively by the community. highly valuable and perfectly positioned for constant community use.  
Top work!
68. There is so much opportunity for Griffith to grow and develop however the momentum seems very very slow for example the Private hospital. I feel that larger companies and investors are shying away from the Griffith area. Consideration to a Uni or boarding school would be fantastic for Griffith.
69. Town looks unkempt.
70. The future of the area sits squarely with "Health" and the new community hospital along with the relationship with St Vincents, will give us the opportunity to draw from not just the outlying towns which make up the area, but also Wagga and Albury who will be attracted by the St Vincents specialists. With an ageing population we need to focus on Griffith as the hub for health in the Riverina.
71. It's unbelievable at the moment how much theft is going on.
72. You lot up there need to pull ya head out of ya [REDACTED] you do nothing other than pay ya selfs big fat wages your a [REDACTED] joke
73. I would have liked to have a bigger community space in the center of the city. Somewhere that had a decent botanical garden that you could cycle through, incorporating a public outdoor pool & music bowl that is close to a restaurant arcade strip with arts & crafts. It would be a place to hang out, exercise relax, meet people, eat & drink. What we have now is disjointed...a pool over there, a skate park there, a fun park around the coroner, a half decent park somewhere else. It would have been awesome if all these facilities were located from the current pool all the way through to McDonalds, incorporating the railway land. It sounds like this railway land will be used for commercial activities now & we will be left with disjointed recreational facilities instead of one big entertainment precinct that would be the envy of other rural cities.
74. Funerals seem to be limited to either 10am or 1 pm. Some grieving families have to wait over a week for burial of loved one to take place. Seems to be a poor service in a place this size,
75. Encourage businesses & residents to take more pride in their towns appearance. Eg all the vacant and seemingly abandoned buildings that line the entrance to Griffith via Mackay avenue and Banna ave, not a good look as you enter this beautiful city and also MacArthur st as one of the main roads leading to the airport and tourist attractions. Appearance goes a long way!
76. 1
77. heritage and preservation of our older buildings  
ugly entrances into Griffith  
low socio-economic areas eg Pioneer Housing Estate where they are not provided the same level of support and upgrades
78. overall happy with council at the moment
79. more work needs to be done by council in community services
80. More active police presence is needed in the town - not on roads, but on the streets themselves. Youths appear to be running the city. Graffiti and youth gangs need to be addressed more vigorously. Drug use NEEDS to be a "NO TOLERANCE". Pubs should be closing at 10 pm.
81. We have been going backwards for a lot of years because of Government and Council Attitude towards Business, New Business and Development
82. Most of the time, surveys achieve the opposite, this one will be interesting.  
I expect another staff member in the IT department may not "see" or offer it apparently...

83. .

84. We are trying to get a BMX TRACK in town as it is now an Olympic sport and there is no track with 3 1/2 hrs